# Spectrum24 Plus Pack

**Users Guide** 

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This product is covered by one or more of the following U.S. and foreign Patents:

U.S. Patent No.

Invention No. 55,358; 62,539; 69,060; 69,187 (Taiwan); No. 1,601,796; 1,907,875; 1,955,269 (Japan); European Patent 367,299; 414,281; 367,300; 367,298; UK 2,072,832; France 81/03938; Italy 1,138,713

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## **Reference Documents**

This reference guide refers to the following documents:

Part Number	Document Title
70-20688-01	Spectrum24 AP-4111 DS Access Point Product Reference Guide
70-20706-01	Spectrum24 Wireless LAN Adapter Models LA-4111 PC Card and LA-4113 PCI Adapter Product Reference Guide

## Conventions

Keystrokes are indicated as follows:

enter	identifies a key.
FUNC, CTRL, C	identifies a key sequence. Press and release each key in turn.
Press A+B	press the indicated keys simultaneously.
Hold A+B	press and hold the indicated keys while performing or waiting for another function. Used in combination with another keystroke.

Typeface conventions used include.

<angles></angles>	indicates mandatory parameters in a given syntax.
[brackets]	for command line, indicates available parameters; in configuration files brackets act as separators for options.
GUI Screen text	indicates the name of a control in a GUI-based application.
Italics	indicates the first time a term is used, a book title, variables, and menu titles.
'single quotes'	indicates the exact setting for a parameter.
Screen	indicates monitor screen dialog. Also indicates user input. A screen is the hardware device on which data appears. A display is data arranged on a screen.
Terminal	indicates text shown on a radio terminal screen.
URL	indicates Uniform Resource Locator.

This document uses the following for certain conditions or types of information:



Indicates tips or special requirements.



Indicates conditions that can cause equipment damage or data loss.



Indicates a potentially dangerous condition or procedure that only Symboltrained personnel should attempt to correct or perform.

# Contents

Chapter 1 Installing the Spectrum24 Plus Pack	1
Chapter 2 Network Interface Card Task Tray Applet (NICTT)	3
2.1 NICTT Task Tray Icons	4
2.2 NICTT Property Pages	5
2.2.1 General Properties	5
2.2.2 Power Mode	7
2.2.3 Signal Quality	8
2.2.4 Transmission Quality	9
Chapter 3 Network Interface Card Info (NICInfo) Utility	11
3.1 NICInfo Icons	11
3.2 NICInfo Property Pages	11
3.2.1 Adapter Information	12
3.2.2 Mobile Unit Settings	13
3.2.3 Power Management Settings	14
3.2.4 Known Access Points	15
3.2.5 Association and Roaming	16
3.2.6 Transmit and Receive Statistics	17
3.2.7 Adapter Diagnostics	19
3.2.8 NICInfo Options	20
Chapter 4 Network Interface Card Update (NICUpdate) Utility	21
Appendix A Customer Support	A - 1
Appendix B Regulatory Compliance	B - 1

# Chapter 1 Installing the Spectrum24 Plus Pack

The Symbol Technologies Spectrum24 Plus Pack utility suite now supports Spectrum24 LA-41XX Network Interface Cards (NICs) operating in a Spectrum24 network. Install the Spectrum24 Plus Pack utilities (NICTT, NICInfo and NICUpdate) from the installation CDROM as a bundled tool suite.



The Spectrum24 Plus Pack utilities support Windows 95, 98, NT 4.0. and Windows 2000.

Use the Network Interface Card Task Tray (NICTT) utility for NIC signal quality and power management status. NICTT automatically starts on the system task tray each time the system is booted.

Use the Network Interface Card Information (NICInfo) utility to obtain detailed NIC diagnostic and statistical information without rebooting.

Use the Network Interface Card Update (NICUpdate) utility for upgrading the firmware in the Spectrum24 WLAN adapter.

To install the Spectrum24 Plus Pack from a CDROM:

- 1. Insert the installation CDROM in the computer CD drive.
- 2. Click Start and select Run.
- 3. Enter x:\Setup.exe

Where x represents the letter assigned to the CD drive.

- 4. Click OK.
- 5. Complete the installation by following the instructions displayed by the Windows operating system.
- 6. Restart the computer when prompted by the Windows operating system. NICTT appears in the system task tray when the system reboots.

# Chapter 2 Network Interface Card Task Tray Applet (NICTT)

NICTT provides signal, transmission quality and power management status for a Spectrum24 WLAN NIC. NICTT contains two different NIC statuschecking tools. The taskbar tray icons convey real-time signal strength and service quality information. The NICTT property pages display driver and firmware revision data, power management information and NIC transmission and signal quality statistics.

NICTT starts automatically and appears in the task tray when the system boots.

To start NICTT manually:

- 1. Click the Start button and select Programs.
- 2. Click Symbol Wireless and select Spectrum24 Plus Pack.
- 3. Click on NICTT to launch the utility.

NICTT displays on the system task tray.

Right click the NICTT icon in the task tray to display the NICTT menu. Select one of the following menu items:

- Spectrum24 WLAN Adapter Status
- About Adapter Status
- Exit Spectrum24 Adapter Status.

Selecting Exit Spectrum24 Adapter Status removes NICTT from the task tray.

# 2.1 NICTT Task Tray Icons

NICTT task tray icons display NIC signal strength.

Status



ICON

Excellent signal strength (Green Bar)



Very good signal strength



Good signal strength



Fair signal strength



Poor signal strength



Out-of-network range



Adapter not found

# 2.2 NICTT Property Pages

The NICTT property pages contain wireless network and service quality information.

#### 2.2.1 General Properties

Use the General properties page to display the adapter type, firmware version, driver version and supported data rate (1 Mbps, 2 Mbps, 5.5 Mbps or 11 Mbps). The General dialog tab enables users to change the NIC ESSID.

Spectrum24 Status	×			
General Power Mode Signal Transmission				
-Version Information-	· · · · · · · · · · · · · · · · · · ·			
Driver Version:	0.14			
Adapter Firmware Version:	V0.96-00			
Supported Data Rates:	1MBit, 2MBit, 5.5 MBit, 11MBit			
Adapter type:	PC Card			
Firmware type:	802.11 Compatible			
Adapter Settings ESSI <u>D</u> :				
☑ Enable System Sounds ☑ These settings are only temporary.				
ОК	Cancel <u>Apply</u> Help			

Enable or disable NICTT system sounds within the **General** properties page. NICTT uses standard wave-table sounds supplied by the Windows operating system. NICTT initiates an audible signal each time it detects the host computer roaming between Spectrum24 APs. This tone is important if the user did not want the MU to roam to another AP. NICTT initiates an audible signal each time it completes a ping to a host computer. Users can change NICTT wave file values using the Windows Control Panel -> Sounds applet. Two entries exist for NICTT:

- SpectrumSoft NICTT Ping
- SpectrumSoft NICTT Roam.

Sounds Properties
Sounds
E <u>v</u> ents:
Question Restore Down Restore Up SpectrumSoft NICTT Ping SpectrumSoft NICTT Roam Start Windows Windows Explorer Exercly Recycle Pin Sound Name: Preview: None) Browse Details
S <u>o</u> hemes
No Sounds
Save As Delete
OK Cancel <u>Apply</u>

Select any available wave file in the Sounds window for the NICTT audible response tone. The standard wave files shipped with NICTT have the following format:

SSxxxxn.wav

Where xxxx represents either ping or roam and n represents the numeric identity of the file.

#### 2.2.2 Power Mode

Use the Power Mode property page to control NIC power settings. A Spectrum24 WLAN adapter has two power consumption modes, Continuous Access Mode (CAM) and Power Save Poll (PSP) mode. Selecting CAM yields the best performance but uses the most power. CAM is the preferred mode for systems running on AC power.

Use the sliding scale in the Manual Power Settings field to select a PSP performance index (1 to 5) suited to the intended operation of the NIC. Selecting PSP saves significant amounts of power over CAM. PSP is the preferred mode for systems running on battery power.



PCI adapters do not support PSP mode. Control over PSP options become disabled when using a PCI Adapter. The *Switch power mode* feature is unavailable in Windows NT 4.0.

Spectrum24 Status	×			
General Power Mode Signal Transmission				
Select the power mode to use.				
Switch power mode based on power source				
Active power source: AC Power				
Manual Power Settings				
Lowest Fast Power Spe				
Let adapter manage power (recommended)				
Power Mode One. Great performance, low power.				
OK Cancel Apply H	elp			

## 2.2.3 Signal Quality

Use the Signal property page to display a real-time graph of the signal quality received by the NIC. It also displays a description of the signal quality. The Signal property page assists users in determining the quality of the signal from the MU to the AP, and if an association with a different AP is needed to increase signal strength. Any signal quality indication below good should be an indicator to associate with a different AP.

Use the Missed AP Beacons graph to view the amount of beacons (uniform system packets broadcast by the AP to keep the network synchronized) missed by the receiving MU. The fewer missed beacons the stronger the signal.

Spectrum24 Status	×
General Power Mode Signal Tr	ansmission )
Level         Signal Quality           100         -           2         50           0         -	Missed AP Beacons:
Signal Quality:	Excellent
Roaming Count:	8848
Network status:	In range
Transmit Rate:	11 MBit
OK Cancel	Apply Help

Use the Transmit Retries graph to view the number of data packets retransmitted by the MU. The fewer transmit retries the stronger the signal.

Use the Noise graph to view the level of noise (transmission interference) between the AP and the receiving MU. The less noise the stronger the signal.

## 2.2.4 Transmission Quality

Use the Transmission property page to perform data transmission tests and display a real-time graph of the tests. The transmission quality test also displays a text-based description of the transmission quality. Transmission quality tests use an ICMP ping to test data transmission between an MU and AP. The transmission quality indication is important in determining if the MU should associate with a different AP to optimize its transmission capabilities or if the MU is properly located to communicate with that AP.

Spectrum24 Sta	atus			×
General Powe	er Mode   Sigr	hal Transmi	ssion	
<u>S</u> tart Test	]	<u>T</u> est Count:	50	•
Host Address: Transmission (	Quality Informa	ition		
Trip T	ime	Round Tr	ip Ping Ti	me
100 - <sup>100</sup> - 50 - 0				
Round Trip Tests Performed: 0				
Minimum		Maximum		Timeout
0	0	0	ms	0
OK	Car		Apply	Help



The Transmission Quality test requires the TCP/IP protocol.

# Chapter 3 Network Interface Card Info (NICInfo) Utility

Use the Network Interface Card Information (NICInfo) utility to view and configure a Spectrum24 NIC. NICInfo provides adapter status, mobile unit (MU) configuration settings, power management configuration settings, NIC diagnostic information, NIC event logging options and MU transmit/ receive statistics.

Users select property pages from the items listed in the tree on the left side of the NICInfo window. NIC signal quality appears on the bottom left-hand side of each property page. The signal quality function matches that displayed by NICTT.



If the computer monitor is set to  $640 \times 480$ , NICInfo does not display properly. Set the computer monitor to  $800 \times 600$  for optimal resolution.

To start NICInfo manually:

- 1. Click the Start button and select Programs.
- 2. Click Symbol Wireless and select Spectrum24 Plus Pack.
- 3. Select NICInfo to launch the utility.

# 3.1 NICInfo Icons

The NICInfo icons match the NICTT Task Tray icons described in the previous section and provide the same functionality.

# 3.2 NICInfo Property Pages

NICInfo contains property pages dedicated to displaying and configuring NIC settings and information.

## 3.2.1 Adapter Information

Use the Adapter property page to display driver software and hardware information. The Adapter Information section displays the adapter firmware version and the driver version. The Hardware Properties section displays the I/O Address, IRQ, MAC Address and other hardware-related items.

Ð <mark>Adapter</mark> NICInfo Options	Adapter	Spectrum24 Adapter Informatic
About NICInfo	- Adapter Information	
	Driver Version:	0.14
	Adapter Firmware Version:	V0.96-00
	Firmware Type:	802.11 Compatible
	Country:	United States
	Association:	In range
	Self Test:	Passed
	Run Time:	1 hrs, 8 min, 12 sec
	Frequency:	2.400 Mhz
	Hardware Properties	
	IRQ Number:	5
	Memory Address:	0xC9000
	I/O Address:	0x180
	Hardware Revision:	A (4)*
	MAC Address:	00:A0:F8:FF:FF:FA
	Adapter Type:	PC Card

### 3.2.2 Mobile Unit Settings

Select the Mobile Unit property page to set the ESSID, antenna diversity and Mandatory BSSID for the NIC. Click Apply to put the settings into effect. Selecting Diversity on often increases the range of an MU when site obstructions cause transmission and reception interference.

😻 NICInfo - Spectrum24 W	ireless LAN Adapter Information	_ 🗆 X
Category:		
Adapter     Adapter     Adobile Unit     Power Mgmt     Known APs	Mobile Unit Network Settings Firmware: 802.11 Compatible	Mobile Unit Settings
Association     Association     Tx & Rx     L. Tx/Rx Graph     Diagnostics     NICInfo Options     NUCINFO Options	ESSID: 101 Diversity:	_
L. About NICInfo	Diversity on <u>M</u> andatory BSSID: 00 : 00 : 00 : <b>1</b> : 00 : 00	
		Арріу
Signal: Excellent	Close	Help

### 3.2.3 Power Management Settings

Use the **Power Mgmt** property page to display and adjust NIC power consumption settings. Users control the PSP performance index (1 to 5) in NICInfo by adjusting a sliding scale. A display below the slider describes the selected performance power level and its rating. Users requiring fast performance can adjust the slider accordingly.



CAM is not recommended for devices operating on battery power.

PSP mode does not have the performance of CAM, but reduces battery consumption. Click **Apply** to put the selected power setting into effect.

😻 NICInfo - Spectrum24 Wireless LAN Adapter Information		
Category:		
⊡- Adapter ⊡- Mobile Unit	Power Mgmt	Power Management Settings
— Power Mgmt     — Known APs     — Association     ⊕ Tx & Bx	Power Management	ELECT POWER SETTING )
Diagnostics NICInfo Options About NICInfo	Lowest Power	Fastest Speed
	Power Mode One - Gr	eat performance, low power.
		<u></u> pply
Signal: Excellent	Close	Help

#### 3.2.4 Known Access Points

Use the Known APs property page to view the APs with the same ESSID as the NIC within the Spectrum24 network. View the BSSID, direct sequence channel and Type/Status of each available AP.

Click **Refresh** to display the list of the Known Access Points. The Known Access Points property page is read only with no user configurable data fields.

🤣 NICInfo - Spectrum24 Wire	less LAN Adapter Information	_ 🗆 ×
Category:		
- Adapter - Mobile Unit - Power Mgmt - Known APs - Association - T x & Rx - T x/Rx Graph - Diagnostics	Known APs Kn Known Access Points BSSID Channel Type / Status 00:A0:F8:00:C2:6E 1 Roaming / Ass	own Access Points
- NICInfo Options About NICInfo	τ	
	Number of known Access Points: 1	<u>R</u> efresh
Signal: Excellent	Close Help	

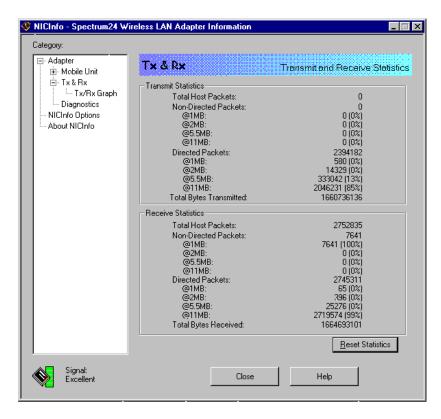
## 3.2.5 Association and Roaming

Use the Association property page to display the NIC association state, AP association statistics and AP scan information. AP roaming counts and statistics also display. The values on this page update as they occur. Click **Reset Statistics** to clear the statistic counters and begin collecting new data. The information in the Association property page is read only with no user configurable data fields.

⊡- Adapter ⊡- Mobile Unit	Association	Association and Roamin
	Association Statistics Association: Number of Associations: Access Point Count: Number of Full Scans: Number of Patrial Scans:	In range 6 1 109 9
About NICInfo	Access Point BSSID:	00:A0:F8:7D:12:FE
	Roaming Reasons Access Point did not Transmit: Poor Receive or Transmit Quality: Access Point RSSI too low: Access Point Load Balancing: Access Point dropped MU: Power Mode change: Miscellaneous Statistics	2 0 0 0 0 0
	Received Beacons: Percent Missed Beacons: Percent Tx Errors:	2293 10 0
		<u>R</u> eset Statistics

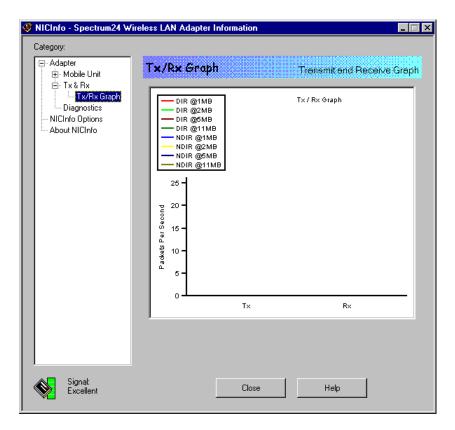
### 3.2.6 Transmit and Receive Statistics

Select the **Transmit and Receive Statistics** property page to display statistics for directed and nondirected packets and byte counts for both transmission and reception. Directed and nondirected packet statistics display for each data rate supported (1 Mbps, 2 Mbps, 5.5 Mbps and 11 Mbps). Use these statistics to determine if selecting a different data rates would result in improved NIC performance. The values on this page update in real-time. Click **Reset Statistics** to clear the statistic counters and begin collecting new data.



## Transmit and Receive Graph

The Tx/Rx (transmit and receive) graph displays the packet per second throughput of the NIC. Colored bars display directed and nondirected packet throughput for each data rate supported (1 Mbps, 2 Mbps, 5.5 Mbps and 11 Mbps). Use these statistics to determine if selecting a different data rate would result in improved NIC performance. The graph is updated every second.



### 3.2.7 Adapter Diagnostics

Use the Adapter Diagnostics property page to execute tests assessing NIC functionality. The user can perform a self-test or reset the NIC by selecting a diagnostic from the Select Function pull-down menu. Click the Execute Function button to initiate the test.

😻 NICInfo - Spectrum24 Wi	ireless LAN Adapter Information	
NICInfo - Spectrum24 W/ Category: — Adapter — Mobile Unit — Tx & Rx — Tx & Rx — Tx / Rx Graph — Diagnostics — NICInfo Options — Adout NICInfo	ireless LAN Adapter Information Diagnostics Functions Select Function Self Test	Adapter Diagnostics
	Execute Function	
Signal: Excellent	Close	Help

## 3.2.8 NICInfo Options

Select the NICInfo Options property page to enable or disable NICInfo logging capabilities. When NICInfo gathers WLAN adapter statistics, NICInfo can save the information to a log file. Log files are saved in HTML format. If users run NICInfo after midnight, the log file closes and a new log file is automatically created for the next day. Click View Log Files to view the log file contents using a default browser.

# Chapter 4 Network Interface Card Update (NICUpdate) Utility

Symbol Technologies periodically releases NIC firmware to provide improved performance over existing firmware. Use the Network Interface Card Update (NICUpdate) utility to upgrade the firmware in a Spectrum24 Network wireless LAN adapter.

To start NICUpdate manually:

- 1. Click the Start button and select Programs.
- 2. Click Symbol Wireless and select Spectrum24 Plus Pack.
- 3. Select NICUpdate to launch the utility.

NICUpdate upgrades the firmware in a Spectrum24 NIC by specifying a primary and secondary firmware filename and optionally, a Card Information Structure (CIS) filename. Use the CIS to identify adapter manufacturer information and the system resources required by the adapter.

Spectrum24 NIC Update	×
Existing Firmware	
Manufacturer: Symbol Technologies Model Number: LA4111 Spectrum24 Wireless LAN P Firmware Version: V0.96-00 10/08/1999 Serial Number: 16777210 Card Type: PC Card	
New Firmware	
Primary Firmware: Version Number: V0.96-00 Version Date: 10/08/1999 Secondary Firmware: Version Number: V0.96-00 Version Date: 10/08/1999 CIS file: Version Number: V1.00-00 Version Date: 07/15/1999 Card Type: PC Card	
Primary Firmware Filename:	
A:\Primsym.bin	
<u>S</u> econdary Firmware Filename: A:\Secsym.bin	
<u>C</u> IS Filename:	_
A:\Symbpc.bin	
Update <u>Cl</u> ose <u>H</u> elp	

NICUpdate provides the user with current firmware level information and displays the proposed new firmware level information from the firmware file selected. Select a primary and secondary firmware file and a CIS file then click **Update**. The secondary firmware version is equal to or greater than the primary firmware. The results display in the **Adapter Firmware Update Tool** dialog page.

Existing Firmware	The Existing Firmware field displays the firmware manufacturer, model number, firmware version and serial number of the NIC firmware. The Existing Firmware field is read only with no user configurable parameters.
New Firmware	Use the New Firmware window to view the version number and date of the Primary and Secondary Firmware and CIS file.
Primary Firmware Filename	Click the Primary Firmware Filename ellipsis () button to browse for a valid primary firmware file.
Secondary Firmware Filename	Click the Secondary Firmware Filename ellipsis () button to browse for a valid secondary firmware file.
CIS Filename	A Windows file dialog displays files with the extension, bin. When users select a file, the file name and full path display in the CIS Filename box.
Update	Starts the Update process. A warning to close open applications appears. Users can cancel the Update process at this point. A message displays advising users that the Update process has started. A subsequent message displays whether the Update was successful. A message advising the user to reboot follows a successful Update.
Close	Click Close to exit the NICUpdate program.
Help	Click the <b>Help</b> button. A page of NICUpdate help information displays.

The NICUpdate dialog box provides the following options:

# Appendix A Customer Support

Symbol Technologies provides its customers with prompt and accurate customer support. Use the Symbol Support Center as the primary contact for any technical problem, question or support issue involving Symbol products.

If the Symbol Customer Support specialists cannot solve a problem, access to all technical disciplines within Symbol becomes available for further assistance and support. Symbol Customer Support responds to calls by email, telephone or fax within the time limits set forth in individual contractual agreements.

When contacting Symbol Customer Support, please provide the following information:

- serial number of unit
- model number or product name
- software type and version number.

## North American Contacts

Inside North America, contact Symbol by:

- Symbol Technologies, Inc. One Symbol Plaza Holtsville, New York 11742-1300 Telephone: 1-516-738-2400/1-800-SCAN 234 Fax: 1-516-738-5990
- Symbol Support Center:
  - telephone: 1-800-653-5350
  - fax: (516) 563-5410
  - Email: support@symbol.com

# International Contacts

Outside North America, contact Symbol by:

 Symbol Technologies Technical Support 12 Oaklands Park
 Berkshire, RG41 2FD, United Kingdom Tel: 011-44-118-945-7000 or 1-516-738-2400 ext. 6213

# Symbol Developer Program Web Site

<u>http://sdp.symbol.com</u>

# Additional Information

Obtain additional information by contacting Symbol at:

- 1-800-722-6234, inside North America
- +1-516-738-5200, in/outside North America
- <u>http://www.symbol.com</u>

# Appendix B Regulatory Compliance

To comply with U.S. and international regulatory requirements, the following information has been included. The document applies to the complete line of Symbol products. Some of the labels shown, and statements applicable to other devices might not apply to all products.

## **Radio Frequency Interference Requirements**

This device has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the Federal Communications Commissions Rules and Regulation. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Radio Frequency Interference Requirements - Canada

This Class A digital apparatus meets the requirements of the Canadian Interference-Causing Equipment Regulations.

# **CE Marking & European Union Compliance**



Products intended for sale within the European Union are marked with the CEMark which indicates compliance to applicable Directives and European Normes (EN), as follows. Amendments to these Directives or ENs are included: Normes (EN), as follows.

#### Applicable Directives:

- Electromagnetic Compatibility Directive 89/336/EEC
- Low Voltage Directive 73/23/EEC

#### **Applicable Standards:**

- EN 55 022 Limits and Methods of Measurement of Radio Interference Characteristics of Information technology Equipment
- EN 50 082-1 Electromagnetic Compatibility Generic Immunity Standard, Part 1: Residential, commercial, Light Industry
- IEC 801.2 Electromagnetic Compatibility for Industrial Process Measurement and Control Equipment Part 2: Electrostatic Discharge Requirements
- IEC 801.3 Electromagnetic Compatibility for Industrial Process Measurement and Control Equipment Part 3: Radiated Electromagnetic Field Requirements
- IEC 801.4 Electromagnetic Compatibility for Industrial Process Measurement and Control Equipment Part 4: Electrical Fast Transients Requirements
- EN 60 950 + Amd 1 + Amd 2 Safety of Information Technology Equipment Including Electrical Business Equipment
- EN 60 825-1 (EN 60 825) Safety of Devices Containing Lasers

# **RF** Devices

Symbol's RF products are designed to be compliant with the rules and regulations in the locations into which they are sold and will be labeled as required. The majority of Symbol's RF devices are type approved and do not require the user to obtain license or authorization before using the equipment. Any changes or modifications to Symbol Technologies equipment not expressly approved by Symbol Technologies could void the user's authority to operate the equipment.

# **Telephone Devices (Modems)**

### **United States**

If this product contains an internal modem it is compliant with Part 68 of the Federal Communications Commission Rules and Regulations and there will be a label on the product showing the FCC ID Number and the REN, Ringer Equivalence Number. The REN is used to determine the quantity of devices which maybe connected to the telephone line. Excessive RENs on the telephone line may result in the device not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed 5.0. To be certain of the number of devices that may be connected to the line, as determined by the total number of RENs, contact the telephone company to determine the maximum REN for the calling area.

If the modem causes harm to the telephone network, the telephone company will notify you in advance; however, if advance notice is not practical, you will be notified as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the modem. If this happens the telephone company will provide advance notice so you may make any necessary modifications to maintain uninterrupted service.

## Canada

If this product contains an internal modem it is compliant with CS-03 of Industry Canada and there will be a Canadian certification number (CANADA: \_\_\_\_\_\_) on a label on the outside of the product. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single-line, individual service maybe extended by means of a certified convector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

User should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.



User should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate. The Load Number (LN) assigned to each terminal device denotes the percentage of the total load to be connected to the telephone loop which is used by the device, to prevent overloading. The termination of a loop may consist of any combination of devices, subject only to the requirement that the total of the Load Numbers of all devices not exceed 100.

The Load Number is located on a label on the product.

Contact your local Symbol Technologies, Inc., representative for service and support;

Symbol Technologies, Inc., Canadian Sales and Service 2540 Matheson Boulevard East Mississauga, Ontario Canada L4W 4Z2 Phone - 905 629 7226

## **Laser Devices**

Symbol products using lasers comply with US 21CFR1040.10, Subchapter J and IEC825/EN 60 825 (or IEC825-1/EN 60 825-1, depending on the date of manufacture). The laser classification is marked one of the labels on the product.

Class 1 Laser devices are not considered to be hazardous when used for their intended purpose. The following statement is required to comply with US and international regulations:



Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous visible or invisible laser light exposure. Class 2 laser scanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

Laser information labels are found in the product Quick Reference Guide.